



PART TWO

Information Technology Infrastructure

Chapter 5

IT Infrastructure and Emerging
Technologies

Chapter 6

Foundations of Business Intelligence:
Databases and Information
Management

Chapter 7

Telecommunications, the Internet,
and Wireless Technology

Chapter 8

Securing Information Systems

Part Two provides the technical foundation for understanding information systems by examining hardware, software, database, and networking technologies along with tools and techniques for security and control. This part answers questions such as: What technologies do businesses today need to accomplish their work? What do I need to know about these technologies to make sure they enhance the performance of the firm? How are these technologies likely to change in the future? What technologies and procedures are required to ensure that systems are reliable and secure?